

Sr. No.	Tender Document Clause No	Query	Reply by ITG
1	<p>Chapter -6 , Clause No. 3 - For a particular category, the bidder should quote for single OEM brand only. In case for a particular category, the bidder is found to have quoted for two or more OEM's, the concerned bids may/will be summarily rejected and no correspondence will be entertained on this subject.</p>	<p>1 OEM 1 vendor : This Clause is a Disaster for any vendor who does his regular Government business apart from ITG Rate Contract. OEMs will not support Particular Vendor with quote and authorisation for any other Tenders Whose MAF Vendor has not considered to go with ITG Rate Contract , Clause will jeopardise vendors relation with Brands and bring end to business beyond ITGCL Clause No. 3 is not in GEM</p>	As per tender document
2	<p>Chapter -8 , Clause 1. - Bills should be presented by the supplier to ITG immediately upon Supply, Installation and Commissioning of the ICT Equipments along-with the Delivery Challan of the items countersigned by the Department, OEM Warranty Certificate along with the inspection report.</p>	<p>Submitting bills soon after delivery adds to burden of delayed payments from Departments – Considering normal delay of 3 months, high value bills with 18% GST is big problem to pay up without GST Setoff – which is now paid on monthly basis , If 3-4 such high value bills get accumulated in a month – our entire Capital and Cash credit Gets Blocked – (Totally relying on other NBFC with 2 times the interest of banks)</p>	As per tender document
3	<p>Chapter – 8 , Clause 2 - ITG shall make the payments upon receiving the same from the respective Client departments.</p>	<p>Kindly Set time line for payment disbursement once payment received by ITG – Standard delay of 3-4 months from ITG is seen in our Past records , records also have seen improvement in recent months</p>	Within 30 days
4	<p>Bid Evaluation Table A Category J 1. Servers 2. Firewall 3. NAS storage</p>	<p>Category J : servers /firewall/ NAS storage Many major NAS and Firewall Solution Providers are not Server manufacturers and vice versa <u>Suggestions:</u> Kindly Split the CATEGORY J to 3 different categories</p>	Refer Corrigendum-I
5	<p>Chapter 5 - Performance Security & Liquidated Damages 5% Bank Guarantee</p>	<p>Bank Guarantee is normally taken to secure machine warranty Since Vendors are raising bills to only ITGCL under Rate Contract for 2 yrs , keeping BG on every order is bringing vendor margin to almost 0 (considering Delayed payment interest by banks & NBFC) , Realisation of Profit earnings to be taken after 5 years if any. Suggestion: Keep 1 Bank guarantee for all orders at start of Rate Contract – Giving much needed relief for Local Suppliers</p>	Refer Corrigendum-I

6	Laptop - 10TH GEN Intel® Core™ i3-10110u Processor- A10 , A11	<p>Request to change I3 base model of 10 th gen to Intel® Core i5-1035G1 processor or higher</p> <p>Request to change HDD speed from 7200 RPM to 5400- and introduce all laptops with additional 240/250 gb SSD + 1TB HDD @ 5400RPM SATA , HDD in secondary storage RPM is Less relevant</p> <p>VGA port is discontinued –make HDMI only standard (machine with VGA is old chassis) user can use convertor for any VGA usage Make only HDMI standard in all laptops without VGA- to provide sleeker and new laptop chassis</p>	Refer Corrigendum-I
7	Laptop -10TH GEN Intel® Core™ i5-10210U Processo- A12, A13	<p>Request to change I5 base model of 10 th gen to 10TH GEN Intel® Core™ i5-10210U Processor (6M Cache, 2.9 GHz up to 4.30 GHz)</p> <p>Request to change HDD speed from 7200 RPM to 5400- and introduce all laptops with additional 240/250 gb SSD +1TB HDD @ 5400RPM SATA , HDD in secondary storage RPM is Less relevant</p> <p>VGA port is discontinued –make HDMI only standard (machine with VGA is old chassis) user can use convertor for any VGA usage</p>	Refer Corrigendum-I
8	Laser Printer (B1) Pg. 24	print speed please make it 20 ppm as most of the products have moved to higher specifications/ Cartridge capacity inbox is generally 1000 to 1500 pages- asked is 160 pages- this is product specific only, please allow others vendors to participate- specification is one brand specific	Refer Corrigendum-I
9	Laser Printer Network (mono) (B2) Pg. 24	print speed asked is 23 ppm , proposing 25 PPM as most entry level duplex machine starts at 25 PPM . Duty cycle for entry level cannot be 80000 pages, thus suggested to move to 30000 pages - specification is one brand specific	Refer Corrigendum-I
10	Heavy Duty Network colour Laser Printer (B4) Pg. 25	suggested to change print speed from 15 to 20 ppm in A4. in A3 printer speed is generally moved higher – specification- is one brand specific	Refer Corrigendum-I
11	Inkjet Printer Network (B6) Pg. 26	suggested duty cycle 1000 pages, as these are ink tank machines and not heavy duty device/ suggested no network connectivity since entry level product -specification is one brand specific	Refer Corrigendum-I
12	Multifunction Laser Printer (B9) Pg. 27	cartridges which comes with box is introductory cartridges s, thus yield is less - suggested 1500 pages/ copy speed is asked is higher than print speed ,in mfm both copy and print speed has to be same- suggested 35 PPM in copy speed - specification is one brand specific	Refer Corrigendum-I
13	Multifunction Laser Printer Color (B10) Pg. 28	print speed asked is 21 PPM , while copy speed asked is 27 PPM, suggesting print speed to increase to 27 PPM as print and copy speed on MFM remains same / color machines have higher duty cycle suggested 50000 pages -specification is one brand specific	Refer Corrigendum-I

14	ADF Scanner (C1) Pg. 33	asked is only 70 pages- suggested 3500 pages as technology in new products have changed benefitting customers with higher capacity/capture & touch software is a patent to CANON only, thus please remove this specs as other brands cannot provide this -specification is one brand specific	Refer Corrigendum-I
15	ADF Scanner (A3) (C2) Pg. 33	color scan speed suggested 120/240 ipm/ page weight suggest to keep it to 199 GSM , 209 GSM is offered by a specific brand only/adf capacity suggested 200 pages, asked for 300 pages are brand specific only/ scanning feature asked for in specific - not available with other brands -specification is one brand specific	Refer Corrigendum-I
16	ADF Scanner (A3) (C2) Pg. 34	Duty cycle is offered is 30000 pages daily, requested to change the same to 20000 pages as others brands cannot participate/ bundled software of capture and touch is patented by - specification is one brand specific	Refer Corrigendum-I
17	Photocopier machine with MFP & Automatic Doc. Feeder (MONOCROME) (F1) Pg. 47	speed suggested is 25 PPM, since in 27 ppm we have limited brands to participate/ Copier machines generally have higher Memory 1.5 GB is suggested/ scan speed is generally higher since it also helps with Duplex scanning facility through ADF, thus suggested 45 IPM much higher than 6 ipm/ warranty for copiers are important as wear and tear on these machines are high - thus suggested OEM warranty of 5 years- specification is one brand specific	Refer Corrigendum-I
18	Heavy Duty Color Photocopier machine (F2) Pg. 48	Ram size suggested is 6 GB in place of 8 GB- most brands will have 6 GB capacity/ HDD asked is 256 SSD- which is brand specific/ kindly change to 500 GB or 320 GB/wifi asked is optional through UK 21- which is also brand specific, please make it Optional Wifi only/duty cycle for heavy duty machines are always high , thus suggested 300000 pages than 43700 pages only -specification is one brand specific	Refer Corrigendum-I
19	Laptop – All Models Pg. 11	Laptop – All Models :- Suggestion : Going Forward all Laptops will be with Pure 512 or 1 TB ssd Add Configurations with only SSD	As per tender document
20	Add items	Pls Add Items in Ink tank/Inkjet printer, Scanner, Plotter, Heavy duty copiers & Projectors.	Refer Corrigendum-I

Sr. No.	Tender Document Clause No	Query	Reply by ITG
	Interactive Flat Panel (75 inch) (I7) Pg. 61	We can offer higher brightness and 4ms response time lowest in the industry	Refer Corrigendum-I
	Interactive Flat Panel (65 inch) (as per tender - "Smart Classroom Solution") (I14) Pg. 68	We can offer better specification as follows: 450nits brightness, 15000:1 DCR, 4ms response time lowest in the industry, Having TUV Rheinland Certified (Flicker Free),Via in-built software Newline cast, ARMv8 A73*2+A53*2 (A53 : 1.05-1.3GHz; A73 : 1.15-1.5GHz), 16GB + 32GB external SD card with expandable upto 64GB,	As per tender document
	Add Items	We request you to add 55" inch & 86" interactive panel in the Interactive Flat Panel requirement	Refer Corrigendum-I
	Laser Printer (B1) Pg. 24	print speed please make it 20 ppm as most of the products have moved to higher specifications/ Cartridge capacity inbox is generally 1000 to 1500 pages- asked is 1600 pages this is product specific only, please allow others vendors to participate	Refer Corrigendum-I
	Laser Printer Network (Mono) (B2) Pg. 24	print speed asked is 23 ppm , proposing 25 PPM as most entry level duplex machine starts at 25 PPM . Duty cycle for entry level cannot be 80000 pages, thus suggested to move to 30000 pages	Refer Corrigendum-I
	Heavy Duty Network Colour Laser (A3) Printer (B4) Pg. 25	Suggested to change print speed from 15 to 20 ppm in A4, in A3 printer speed is generally moved higher	Refer Corrigendum-I
	Inkjet Printer Network (Color) (B6) Pg. 26	suggested duty cycle 1000 pages, as these are ink tank machines and not heavy duty device/ suggested no network connectivity since entry level product	Refer Corrigendum-I
	Multifunction Laser Printer color (B10) Pg. 28	cartiges which comes with box is introductory cartiges, thus yeild is less - suggested 1500 pages/ copy speed is asked is higer than print speed ,in mfm both copy and print speed has to be same- suggested 35 PPM in copy speed	Refer Corrigendum-I

	ADF Scanner (C1) Pg. 33	asked is only 700 pages- suggested 3500 pages as technology in new products have changed benefitting customers with higher capacity/capture & touch software is a patent to CANON only, thus please remove this specs as other brands cannot provide this	Refer Corrigendum-I
	ADF Scanner (A3) (C2) Pg. 33	color scan speed suggested 120/240 ipm/ page weight suggest to keep it to 199 GSM , 209 GSm is offered by a specific brand only/adf capacity suggested 200 pages, asked for 300 pages are brand specific only/ scanning feature asked for in CANON specific - not available with other brands	Refer Corrigendum-I
	ADF Scanner (A3) (C2) Pg. 34	duty cycle is offered is 30000 pages daily, requested to change the same to 20000 pages as others brands cannot participate/ bundled software of capture and touch is pateted by Canon	Refer Corrigendum-I
	Photocopier machine with MFP & Automatic Doc. Feeder (MONOCROME) (F1) Pg. 47	speed suggested is 25 PPM, since in 27 ppm we have limited brands to participate/ Copier machines generally have higher Memory 1.5 GB is suggested/ scan speed is generally higher since it aslo helps with Duplex scanning facility through ADF, thus suggested 45 IPM much higher than 6 ipm/ warranty for copiers are important as wear and tear on these machines are high - thus suggested OEM warranty of 5 years	Refer Corrigendum-I
	Heavy Duty Color Photocopier machine (F2) Pg. 48	Ram size suggested is 6 GB inplace of 8 GB- most brands will have 6 GB capacity/ HDD asked is 256 SSD- which is brand specific/ kindly change to 500 GB or 320 GB/wifi asked is optional through UK 21- which is also brand specific, please make it Optional Wifi only/duty cycle for heavy duty machines are always high , thus suggested 300000 pages than 43700 pages only	Refer Corrigendum-I
	Add Items	We request you to add 23ppm photocopier machine with basic features like print/copy/scan/duplex/ADF which is in range of 1 lakh rupees as most of the govt. dept. looking to this type of copier machines	Refer Corrigendum-I
		As per serial no. F1 and page no. 41 heavy duty copier machine which will cost 1.5 lakhs to 2 lakhs, dept. will go for lower end machines which will not be available in rate contract	Refer Corrigendum-I

Sr. No.	Tender Document Clause No	Query		Reply by ITG
	Digital Duplicator 1 (F3) Pg. 49	original size	90mmx140-275x395	As per tender document
Scanning Area		275x395		
Printing paper size		Min.90x140,Max275x395		
Paper receiving capacity		500 Sheets(80Gsm)		
Resulation		300x300		
Print Speed		60 and 90		
Ink Catriage (Auto Supply)		500ml		
Master Roll		100 sheets		
Master Disposal Capicity		30 sheets		
Warranty		3 years comprehensive onsite		

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	Projector Long Throw (I12) Pg. 66	If Yes, Type of Projector 3 LCD, SUGGESTION - Technology can be LCD/DLP, Hence we suggest to change Clause to LCD/DLP	As per tender document
	Projector Long Throw (I12) Pg. 66	Type of Light Source - 3 LCD, SUGGESTION - Technology can be LCD/DLP, Hence we suggest to change Clause to LCD/DLP	As per tender document

Sr No	Tender Document Page No	Tender Document Clause No	Clause Details	Description as available in Tender Document	Query/Suggestion/Clarifications	Reply by ITG
1	Page No 6	A1 - Desktop Computer Intel core i3	Display	18.5 " or larger, LED TFT Digital Colour Monitor TCO-05 certified	As per Industry standard request to change on 21.5 Inch Screen size	As per tender document
2	Page No 8	A6 - Desktop Computer AMD RYZEN3	Processor	AMD RYZEN 3 3100 or its higher version.	For better performance please ask for 3200G or higher	Refer Corrigendum-I
3	Page No 9	A7 - Desktop Computer AMD RYZEN3 (With SSD and 1TB SATA HDD)	Processor	AMD RYZEN 3 3100 or its higher version.	For better performance please ask for R3 3200G or higher	Refer Corrigendum-I
4	Page No 11	A10 - Laptop with Intel Core i3	Processor	10 TH GEN Intel® Core™ i3-10110u Processor	Request to change 11TH GEN Intel® Core™ i3-1115G4 Processor	Refer Corrigendum-I
5	Page No 11	A10 - Laptop with Intel Core i3	Speakers and Microphone	Integrated Speaker and Dual Microphone	Request to allow Integrated Speaker and Microphone	Refer Corrigendum-I
6	Page No 11	A10 - Laptop with Intel Core i3 (New Addition Request)	Battery capacity	48Whr with min. 3 cell	Since it is Laptop these are important features request to make addition in requirement	As per tender document
7	Page No 11	A10 - Laptop with Intel Core i3 (New Addition Request)	Certification	Energy Star, CE, FCC, MIL 810, CB,UL	Since it is Laptop these are important features request to make addition in requirement	As per tender document
8	Page No 11	A11 - Laptop with Intel Core i3 (With SSD and 1TB SATA HDD) (New Addition Request)	Battery capacity	48Whr with min. 3 cell	Since it is Laptop these are important features request to make addition in requirement	As per tender document
9	Page No 11	A11 - Laptop with Intel Core i3 (With SSD and 1TB SATA HDD) (New Addition Request)	Certification	Energy Star, CE, FCC, MIL 810, CB,UL	Since it is Laptop these are important features request to make addition in requirement	As per tender document
10	Page No 12	A12 - Laptop with Intel Core i5 (New Addition Request)	Battery capacity	48Whr with min. 3 cell	Since it is Laptop these are important features request to make addition in requirement	As per tender document
11	Page No 12	A12 - Laptop with Intel Core i5 (New Addition Request)	Certification	Energy Star, CE, FCC, MIL 810, CB,UL	Since it is Laptop these are important features request to make addition in requirement	As per tender document
12	Page No 12	A13 - Laptop with Intel Core i5 (With SSD and 1TB SATA HDD) (New Addition Request)	Battery capacity	48Whr with min. 3 cell	Since it is Laptop these are important features request to make addition in requirement	As per tender document
13	Page No 12	A13 - Laptop with Intel Core i5 (With SSD and 1TB SATA HDD) (New Addition Request)	Certification	Energy Star, CE, FCC, MIL 810, CB,UL	Since it is Laptop these are important features request to make addition in requirement	As per tender document
14	Page No 13	A14 - Laptop with Intel Core i7 (New Addition Request)	Battery capacity	48Whr with min. 3 cell	Since it is Laptop these are important features request to make addition in requirement	As per tender document
15	Page No 13	A14 - Laptop with Intel Core i7 (New Addition Request)	Certification	Energy Star, CE, FCC, MIL 810, CB,UL	Since it is Laptop these are important features request to make addition in requirement	As per tender document
16	Page No 14	A15 - Laptop with Intel Core i7 (With SSD and 1TB SATA HDD)	Battery capacity	48Whr with min. 3 cell	Since it is Laptop these are important features request to make addition in requirement	As per tender document
17	Page No 14	A15 - Laptop with Intel Core i7 (With SSD and 1TB SATA HDD)	Certification	Energy Star, CE, FCC, MIL 810, CB,UL	Since it is Laptop these are important features request to make addition in requirement	As per tender document
18	Page No 17	A21 - All in One Computer Intel core i3(with SSD)	Hard Disk Drive	128 GB SSD and 1TB HDD @ 7200RPM SATA	Request you to allow only HDD AIO also	As per tender document
19	Page No 19	A23 - All in One Computer Intel core i5 (With SSD)	Hard Disk Drive	128 GB SSD and 1TB HDD @ 7200RPM SATA	Request you to allow only HDD AIO also	As per tender document
20	Page No 19	A23 - All in One Computer Intel core i5 (With SSD)	Display	23.8-inch, Wide Viewing Angle	As per Industry standards also allow 21.5 Inch	As per tender document
21	Page No 19	A24 - All in One Computer Intel core i7	Display	23.8-inch, Wide Viewing Angle	As per Industry standards also allow 21.5 Inch	As per tender document
22	Page No 20	A25 - All in One Computer Intel core i7 (With SSD)	Hard Disk Drive	256 GB SSD with 1TB HDD @ 7200RPM SATA	Request you to allow only HDD AIO also	As per tender document
23	Page No 20	A25 - All in One Computer Intel core i7 (With SSD)	Display	23.8-inch, Wide Viewing Angle	As per Industry standards also allow 21.5 Inch	As per tender document
24	Page No 72	J1 - Rack Server	Processor	Intel® Intel Xeon E7-8800 v4 or higher	Kindly opt from Intel CL series CPU	Refer Corrigendum-I
25	Page No 72	J1 - Rack Server	Hard Drive	6 TB or higher	Hope this is SATA , 7200 rpm. 3.5"	Refer Corrigendum-I
26	Page No 72	J1 - Rack Server	Drive Bays	Up to 24 x 2.5" hot-plug 12Gb/6Gb SAS HDD or SAS/SATA SSD, Up to 8 front accessible	if 6TB is SATA, then it will be 12 X 3.5" LFF Drives in each server. Please Clarify	Refer Corrigendum-I
28	Page No 72	J1 - Rack Server	RAID Controllers	Internal controllers: PERC H330, PERC H730P External HBAs (RAID): PERC H830	Mentioned requirement is specific to one OEM we sincerely request to change in generic for more OEM to participate	Refer Corrigendum-I

30	Page No 72	J1 - Rack Server	Video Card	Matrox® G200 with 8MB memory	Request to Change it to NVIDIA Card of min 2 GB	Refer Corrigendum-I
31	Page No 72	J1 - Rack Server	Preloaded Operating System	Microsoft® Windows Server® 2016	Please allow MS Win Server 2019 Std Edition	Refer Corrigendum-I
32	Page No 73	J2 - Server Type 1	USB Ports (version 2.0/3.0)	5	Please Allow 4 Ports as well	Refer Corrigendum-I
33	Page No 73	J2 - Server Type 1	Network Card Supported	25G	25 G Please Clarify Interface required RJ-45 or SFP+	Refer Corrigendum-I
34	Page No 73	J2 - Server Type 1	Total No of Ports	8	Please clarify which port is required	Refer Corrigendum-I
35	Page No 75	J3 - Server Type 2	Chipset compatible with CPU	Intel C620 or higher	Please change to Intel C620 or above	As per tender document
36	Page No 75	J3 - Server Type 2	Video Controller	Must Support : Matrox G200 with 16 MB memory integrated into the Xclarity Controller.	Please change it to NVIDIA 2GB, we have 1 X VGA on board	Refer Corrigendum-I
38	Page No 75	J3 - Server Type 2	Network Card Supported	25G	25 G Please Clarify What is the Interface required RJ-45 or SFP+	As per tender document
39	Page No 75	J3 - Server Type 2	Redundant Fan	Five (one processor)hot-swap system fans with N+1 redundancy.	Please make it only N+1 Redundancy	Refer Corrigendum-I
40	Page No 77	J4 - Server Type 3	Video Controller	Must Support : Matrox G200 with 16 MB memory integrated into the Xclarity Controller.	Request for change to NVIDIA 2GB, we have 1 X VGA on board	Refer Corrigendum-I
42	Page No 77	J4 - Server Type 3	Network Card Supported	25G	25 G Please clarifyn What is the Interface required RJ-45 or SFP+	As per tender document
43	Page No 77	J4 - Server Type 3	Redundant Fan	Five (one processor)hot-swap system fans with N+1 redundancy.	Please make it only N+1 Redundancy	Refer Corrigendum-I
44	Page No 80	J5 - Server Medium Range	Max. Memory	16 DIMMS	Please make it 24 DIMMS	Refer Corrigendum-I
45	Page No 80	J5 - Server Medium Range	Hard Disk	1 x 1.2TB 10K RPM SAS 12Gbps 512n 2.5" Hot-plug Hard Drive, 3.5" HYB CARR	ok; remove 3.5" Carriage	As per tender document
46	Page No 80	J5 - Server Medium Range	Raid Inbuilt	PERC H730P RAID Controller, 2GB NV Cache	Mentioned requirement is specific to one OEM we sincerely request to change in generic for more OEM to participate	Refer Corrigendum-I
47	Page No 80	J5 - Server Medium Range	System Management	iDRAC9,Enterprise	Mentioned requirement is specific to one OEM we sincerely request to change in generic for more OEM to participate	Refer Corrigendum-I
48	Page No 80	J5 - Server Medium Range	Additional Storage	1.2TB 10K RPM SAS 12Gbps 512n 2.5in Hot-plug Hard Drive, 3.5in HYB CARR, CK	Please clarify total number of Bays required.	Refer Corrigendum-I
49	Page No 65	I 11 - Projector with presenter	Contrast	MIN 10000:1	Request to change to 20000:1	Refer Corrigendum-I
50	Page No 66	I 12 - Projector Long Throw	Brightness (Lumens)	3300 Lumens	Request to change to 4000 Lumens	Refer Corrigendum-I
51	Page No 66	I 12 - Projector Long Throw	Contrast Ratio (Minimum) (pixels)(X :1)	15000:1	Request to change to 20000:1	Refer Corrigendum-I
52	Page No 66	I 12 - Projector Long Throw	Optical Zoom in %	1.0 – 1.35 (Digital)	Request to allow 1.0 – 1.1 X (Digital)	Refer Corrigendum-I
53	Page No 66	I 12 - Projector Long Throw	If Yes, Type of Projector	3 LCD	Request to allow DLP	Refer Corrigendum-I
54	Page No 66	I 12 - Projector Long Throw	Type of Light Source	3 LCD	Request to allow DLP	Refer Corrigendum-I
55	Page No 66	I 12 - Projector Long Throw	Minimum Life of Light Source (In Normal Mode) (Hours)	Normal/Eco: 6,000/10,000 Hours	Request to change to Standard 6,000 Hours /Eco: 10,000 HRs /Extreme Eco : 15,000 Hours	refer Corrigendum-I
56	Page No 66	I 12 - Projector Long Throw	Inbuilt Speaker with Wattage of Speaker	2 watt	Request to change to 3 watt	Refer Corrigendum-I
57	Page No 66	I 12 - Projector Long Throw	Power Consumption in Sleep Mode (Watts)	2.0W / 0.2W	Request to allow 2.0W / 0.5W	Refer Corrigendum-I

58	Page No 66	I 12 - Projector Long Throw	Power Consumption in Normal Mode (Watt)	282W / 203W	Request to allow 265W	Refer Corrigendum-I
59	Page No 66	I 12 - Projector Long Throw	Noise Level in Echo Mode (dB)	28dB	Request to allow 27dB	As per tender document
60	Page No 66	I 12 - Projector Long Throw	Noise Level in Normal Mode (dB)	37dB	Request to allow 35dB	As per tender document

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	Video Conferencing Unit – 1	1) Request to change isconn with 2.5 Ghz Wireless remote 2) 3x HDMI is recommended	Refer Corrigendum-I
	Video Conferencing Unit – 2	1) Request to change isconn with 2.5 Ghz Wireless remote 2) 3x HDMI is recommended 3) Multipoint license for up to 4 sites (1+4) with embedded MCU to correct (1+3)	Refer Corrigendum-I
	32 inch LED / LFD TV - Connectivity: HDMI, USB	Other ports are also recommended: HDMI, 2x USB, RCA, RJ45, Wi-Fi	Refer Corrigendum-I
	40 inch LED / LFD - Connectivity: HDMI, USB		
	48 inch LED / LFD - Connectivity: HDMI, USB		
	Professional Touch Display Dimensions (LX B) (cm x m) & Weight (Kg)	Request you to write Equivalent in Dimensions & Weight	Refer Corrigendum-I
	Interactive Flat Panel - Display Brightness (Nits) =350 nits Number of USB 2.0 ports = 1	1) 450-550 nits for better display view 2) Request you to amend this with 3x USB 2.0 ports	Refer Corrigendum-I
	Video wall Display 1	Request you to update BAZEL as per latest technology.	Refer Corrigendum-I
	Video wall Display 2		
	Video wall Display 3		

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	Flatbed Scanner C3	Bit Depth - 48- Kindly change in to 24 Bit or More .Industry standard is 24 Bit .	
	Smart Portable Scanner C5	50 – 1,200 dpi (in 1 dpi increments)- Resolution should be max 600 DPI .as per industry standard .	Refer Corrigendum-I
48-bit input, 24-bit output-24bit as Industry standard			
JPEG, PDF, Searchable PDF, DOCX , XLSX , PPTX* - Need to remove DOCX & XLSX for common platform to participate .			

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	Chapter 6, clause 11	Can OEM's directly participate in the above mentioned tender?	As per tender document
	Chapter 6	Can OEM issue the authorization letter to multiple dealers to quote in your tender?	As per tender document
	Chapter 6, clause 3	Can dealer submit the authorization letters from multiple OEM's for single product?	Refer Corrigendum-I
	Video Conferencing Unit – 1	1) Request to change isconn with 2.5 Ghz Wireless remote 2) 3x HDMI is recommended	Refer Corrigendum-I
	Video Conferencing Unit – 2	1) Request to change isconn with 2.5 Ghz Wireless remote 2) 3x HDMI is recommended 3) Multipoint license for up to 4 sites (1+4) with embedded MCU to correct (1+3)	Refer Corrigendum-I
	32 inch LED / LFD TV - Connectivity: HDMI, USB	Other ports are also recommended: HDMI, 2x USB, RCA, RJ45, Wi-Fi	Refer Corrigendum-I
	40 inch LED / LFD - Connectivity: HDMI, USB		
	48 inch LED / LFD - Connectivity: HDMI, USB		
	55 inch LED / LFD - Connectivity: HDMI, USB		
	Professional Touch Display Dimensions (L X B) (cm x m) & Weight (Kg)	Request you to write Equivalent in Dimensions & Weight	Refer Corrigendum-I
	Interactive Flat Panel	550 nits (typ.) for Better visibility in daylight environment	Refer Corrigendum-I
		We suggest you to kindly ask for 3 USB instead of 1 for more device connectivity	
		We suggest you to kindly amend this as 2 x 20 Watt Speakers with 15 Watt Sub-Woofers for better quality of sound.	
		Request you to change to Android only as no OPS or windows platform asked in specification	
		We suggest you to kindly decrease the Power Consumption by 150 Watt. To save energy	Refer Corrigendum-I

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	Bid Evaluation Table A Category J 1. Servers 2. Firewall 3. NAS storage	Category J : servers /firewall/ NAS storage Many major NAS and Firewall Solution Providers are not Server manufacturers and vice versa <u>Suggestions:</u> Split the CATEGORY to allow firewall and AS companies to quote seperately	Refer Corrigendum-I

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	Manufacturer's Authorisation Form	Vendor, Participant name not mentioned	Refer Corrigendum I

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	Laser Printer Network (mono) (B2) Pg. 24	print speed asked is 23 ppm , proposing 25 PPM as most entry level duplex machine starts at 25 PPM . Duty cycle for entry level cannot be 80000 pages, thus suggested to move to 30000 pages	Refer Corrigendum-I
	Heavy Duty Network colour Laser Printer (B4) Pg. 25	suggested to change print speed from 15 to 20 ppm in A4. in A3 printer speed is generally moved higher – specification	Refer Corrigendum I
	Inkjet Printer Network (B6) Pg. 26	suggested duty cycle 1000 pages, as these are ink tank machines and not heavy duty device/ suggested no network connectivity since entry level product	Refer Corrigendum I
	Multifunctionn laser printer (B9) Pg. 27	cartiges which comes with box is introductory cartiges, thus yeild is less - suggested 1500 pages/ copy speed is asked is higer than print speed ,in mfm both copy and print speed has to be same- suggested 35 PPM in copy speed	Refer Corrigendum I
	Multifunctionn laser printer colour (B10) Pg. 28	print speed asked is 21 PPM , while copy speed asked is 27 PPM, suggesting print speed to increase to 27 PPM as print and copy speed on MFM remians same / color machines have higer duty cycle suggested 50000 pages	Refer Corrigendum I
	ADF Scanner (C1) pg. 33	asked is only 70 pages- suggested 3500 pages as technology in new products have changed benefitting customers with higher capacity/capture & touch software is a patent to CANON only, thus please remove this specs as other brands cannot provide this	Refer Corrigendum I
	ADF Scanner A3 (C2) pg. 33 & 34	color scan speed suggested 120/240 ipm/ page weight suggest to keep it to 199 GSM , 209 GSm is offered by a specific brand only/adf capacity suggested 200 pages, asked for 300 pages are brand specific only/ scanning feature asked for in CANON specific - not available with other brands. duty cycle is offered is 30000 pages daily, requested to change the same to 20000 pages as others brands cannot participate	Refer Corrigendum I
	Photocopier machine with MFP & ADF (mono)	speed suggested is 25 PPM, since in 27 ppm we have limited brands to participate/ Copier machines generally have higher Memory 1.5 GB is suggested/ scan speed is generally higher since it aslo helps with Duplex scanning faculty through ADF, thus suggested 45 IPM much higher than 6 ipm/ warranty for copiers are important as wear and tear on these machines are high - thus suggested OEM warranty of 5 years	Refer Corrigendum I

	Heavy Duty Colour Photocopier Machine	Ram size suggested is 6 GB in place of 8 GB- most brands will have 6 GB capacity/ HDD asked is 256 SSD- which is brand specific/ kindly change to 500 GB or 320 GB/wifi asked is optional through UK 21- which is also brand specific, please make it Optional Wifi only/duty cycle for heavy duty machines are always high , thus suggested 300000 pages than 43700 pages only	Refer Corrigendum I
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Sr. No.	Tender Document Clause No	Query	Reply by ITG
	CHAPTER 6 CLAUSE 3	Each Category has multiple unrelated items, e.g. Scanners - There are paper scanner, bar code & Finger Print Scanner. No MFG is making all the three. ITCCGL needs to allow multiple brands. Also e.g.: Tablets - APPLE is not making Android Devices. So should allow multiple OEMs in each category. One category, one bidder then more bidders are needed. In Laptops, APPLE, INTEL and AMD are in One category. As authorised partners for APPLE, if we quote for APPLE, we will not be able to quote for INTEL Laptops.	Refer Corrigendum-1
	CHAPTER 6 CLAUSE 5	OEM Warranty Certificates are not available. ITCCGL should allow warranty mentioned on the Invoice as the Warranty Certificate	Refer Corrigendum-1
	CHAPTER 6 CLAUSE 7	Order once accepted, what is the procedure to Reject?	As per tender document
	CHAPTER 6 CLAUSE 8	What about site not ready condition? Warranty will start from the date of delivery?	As per tender document
	CHAPTER 2 SR NO 2	Work Orders for each category or general IT orders will do?	As per tender document. Need to prove that the bidder is in the business of Supply, Support & Service of ICT Equipments
	CHAPTER 2, 2 - CLAUSE 4	EMD- Can bank guarantee do?	Refer Corrigendum-1
	CHAPTER 5, CLAUSE 1	5% Deposit is Too High. Typically, IT Margins are in the range of 3-4%. Further, BG should be accepted for upto 2.5%	As per tender document
	CHAPTER 8, CLAUSE 1	Inspection Report- If the order is at multiple locations, can the inspection be done on sampling basis. Also as mentioned above, OEM warranty certificate will not be available.	As per tender document
	CHAPTER 8, CLAUSE 1	No mention of timelines by which ITG will issue bills to the department. Also can ITG submit Proforma to the department in advance and get money allocated and then place order?	As per tender document
	CHAPTER 8, CLAUSE 1	One copy of ITG bill to department to be provided to the supplier or allow the vendor to carry and submit the bill to the department as this is required for followups for payment.	Will consider
	A3, Pg. 7	128 GB SSD or higher	As per tender document
	A5, Pg. 8	250 GB SSD or higher - Branded Systems give 250 GB SSD	As per tender document
	A5, Pg. 9	128 GB SSD or higher	As per tender document
	A9, Pg. 10	128 GB SSD or higher	As per tender document
	A11, Pg. 11	128 GB SSD or higher	As per tender document
	A13, Pg. 13	128 GB SSD or higher	As per tender document
	A15, Pg. 14	250 GB SSD or higher - Branded Systems give 250 GB SSD	Refer Corrigendum I
	Laser Printer (B1) Pg. 24	print speed please make it 20 ppm as most of the products have moved to higher specifications/ Cartridge capacity inbox is generally 1000 to 1500 pages- asked is 160 pages- this is product specific only, please allow others vendors to participate	Refer Corrigendum I
	Laser Printer Network (mono) (B2) Pg. 24	print speed asked is 23 ppm , proposing 25 PPM as most entry level duplex machine starts at 25 PPM . Duty cycle for entry level cannot be 80000 pages, thus suggested to move to 30000 pages	Refer Corrigendum I
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	Heavy Duty Colour Photocopier Machine	Ram size suggested is 6 GB in place of 8 GB- most brands will have 6 GB capacity/ HDD asked is 256 SSD which is brand specific/ kindly change to 500 GB or 320 GB/wifi asked is optional through UK 21, which is also brand specific, please make it Optional Wifi only/duty cycle for heavy duty machines are always high , thus suggested 300000 pages than 43700 pages only	Refer Corrigendum I
	Projector Long Throw - Projection Method	Only specified 3LCD - Optional DLP to be added	Refer Corrigendum I
	TV	Resolution FHD or Higher, 4K now, only for 32" Low end can specifications be reduced to HD (1366*768)	Refer Corrigendum I
	BAR CODE SCANNER	Not mentioned if you want 1D or 2D	Refer Corrigendum I
	9 pin DMP	Input Data Buffer - 128 To 100 Kb	Refer Corrigendum I
	Finger print scanner	Specifications can it be changed to STQC certified product	Refer Corrigendum I
	Biomatrix machine K1 K2 K3	Linux based - Can it be android based also?	Refer Corrigendum I
	10"Tablet	TABLET - Battery - 7000 MAH and above, PEN included	Refer Corrigendum I
	HD Color Photocopier machine	Screen Size 10.1 or above	Refer Corrigendum I
		RAM 8 GB & 256 GB SSD - Specific to 1 Brand	Refer Corrigendum I
		SSD or HDD and RAM above 2GB will be open specifications	As per tender document
	2 kva online ups	BATTERY - Internal 8 or above batteries as most batteries are 96V DC design	Refer Corrigendum I