

ANNEXURE-I				
Request for Proposal (RFP) for “Development of Goa Start-up & IT Web Portal”.				
Tender Ref.: ITG-IT/SW/0951/DITEC-Startup-Portal/2022/2595 dated 06.01.2023				
Sr. No.	Bidding Document Reference(s) (section n.o/page)	Content of RFP requiring clarification	Points of Clarification required.	Reply by ITG approved by DITE&C
A	B	C	D	E
1	Page No. 16 page 24	Payment of EMD & Tender Fee Business and Experience Section.	<p>As per the circular of the Government of India, all MSME units and startups (recognized by DPIIT) are provided with the following exemptions:</p> <ul style="list-style-type: none"> -Payment of EMD & Tender Fee -Business and Experience Section. <p>We request you to kindly grant us relaxation in this regard and allow us to attend the pre-bid meeting online which will be held on 13.01.2023 at 3:00 PM.</p> <p>For your ready reference, we have attached the circular of Government of India.</p>	The stipulations laid down in the tender document stands.

2	SECTION IV Page no. 11	<p>The Bidder should have a minimum of 5 years' experience of having completed 'Eligible Project/s' for any State or Central Government or PSUs or large institutions or corporates / listed companies, in the last 7</p> <p>(seven) financial years, fulfilling any of the below listed criteria:</p> <ul style="list-style-type: none"> o 1 (one) Eligible Project with minimum project value of INR 100 lakh; or o 2 (two) Eligible Projects with minimum project value of INR 75 lakh; or o 3 (three) Eligible Projects with minimum project value of INR 50 lakh. 	<p>We request you to please give us relaxation as we are empanelled vendor with ITG Goa, also we are under Startup by DIPP/ MSME, please give us fair chance to participate in this bid</p>	<p>The stipulations laid down in the tender document stands.</p>
3	SECTION VII Page no. 16	<p>Non- Refundable Tender Document Fee& Tender Processing Fee -- Cost of Tender Document: ₹7,000/-</p> <p>Tender Processing Fee: ₹3,000/-</p>		
4	SECTION VII	<p>Earnest Money Deposit (EMD) - ₹ 2,00,000/-</p>		

5	16.1.3. Online Forms Pg 35	<p>Online forms will have following functionalities:</p> <ul style="list-style-type: none"> o Portal Front end with forms including field level validation along with the provision of uploading the attachments to the application, if any. The forms should be preferably zero code and made from standardized applications like Adobe forms, Microsoft InfoPath or equivalent. o Attachment of any document in a form shall be done in Doc., PPT., and/or PDF format. o Login for all the applicants with the facility to see all the applications made and tracking their status. o Acknowledgement and status update to be sent on email and through SMS. o Detailed description (pictorial as well as document) of workflow 	<p>a) Will all the required forms be shared by the department or should be design forms according to specification provided by department ?</p> <p>B) Will there be any migration required ?</p>	<p>a) As per the requirement of the department</p> <p>B) Yes</p>
6	16.3. Portal Development	e. All real-time data integration across the portal will be through middleware based integration platform.	Will the department share the APIs for integration ?	API will be shared

7	16.7.5. Application Manageme nt Pg 51	o. Version migration, testing and implementation	a) How much data is there to be migrated ? B) Will there be data cleansing required ?	a) Data migration quantity shall be known at the time of actual execution of the project b) Regarding data cleansing requirements shall be known at the time of actual execution of the project
8	16.7.5. Application Manageme nt Pg 51	w. Monitor alert notifications, checking for impending problems, triggering appropriate actions	a) What kind of alerts are required ? B) Will there be any SMS alert required ?	a) SMS, Whatsapp & Email alerts required B) Yes, SMS alerts are required
9	Helpdesk Support Pg 51	a. To enable the grievances mechanism and increase the reach to the end users, the selected agency shall have to establish a help desk operations support. The agency will provide a team of qualified professionals who will be addressing the queries raised by the end users.	a) How many resources are needed for helpdesk ? B) What would be the working hours of Helpdesk ? C) What are the languages required for helpdesk ?	As per the RFP
10	General	Application Architecture	Need details of the application Architecture	Application architecture to be proposed by the bidder

11	General	Deployment Architecture	Need the specification of Deployment Architecture	Specification of deployment architecture to be proposed by the bidder
12	General	No of Concurrent Users	How many concurrent users are there	As per details mentioned in RFP
13	General	Max Transaction per Day	What is the number of transactions per day	As per details mentioned in RFP
14	General	Max Size of Write /Transaction year	Need the maximum size of write transaction per year	As per details mentioned in RFP
15	General	Any Document Upload Permitted	Is there any document upload required	As per details mentioned in RFP
16	General	Max Size of File in MB	What is the file Upload size in MB	As per details mentioned in RFP
17	General	Max Files per User	What is the file upload per user required	As per details mentioned in RFP
18	General	Database Backup Policy	What is the database backup policy	As per details mentioned in RFP
19	General	Database Retention Policy	What is database retention policy	As per details mentioned in RFP
20	General	DC - DR Policy	What is Data recovery policy	As per details mentioned in RFP
21	General	RPO -- Recovery Point of Object	What is the required recovery Point of Object	As per details mentioned in RFP
22	General	RTO -- Recovery Time of Object	What is the Recovery Time of Object	As per details mentioned in RFP

23	General	Data Archival Policy	What is the Data Archival Policy	As per details mentioned in RFP
24	General	What is Project Budget ?	What is the Project Budget ?	In accordance with the RFP
25	SECTION XIEVALUATION OF BIDS (page 24)	Experience of working in Goa with Government/ PSU or Corporate House in the last 5 Financial Years – 10 Marks	<p>Empanelment has been done by companies from PAN India. This clause is biased for Cos. working in Goa and needs to be amended to provide equal opportunities to all ligible bidders.</p> <p>Proposed amendment: The bidder should have an office in Goa or give undertaking to open an office in Goa after allotment of work order.</p>	To give undertaking to open an office in Goa after allotment of work order is considered will be issued in form of Corrigendum.