



Info Tech Corporation of Goa Limited
(A Government of Goa Undertaking)
(An ISO 9001:2015 Certified Company)



Ref. No: ITG-IT/0918/RC-AMC/2022/2990

Date: 07/02/2023

SUBJECT: - Rate Contract for providing Annual Maintenance (AMC) of ICT & Networking Equipments to Various Government Organisations

Ref. No. 7(368)/2011/DOIT/ AMC Guidelines/1214 dated 21/08/2014 issued by Department of Information Technology, Government of Goa

Sir / Madam,

1. Various Government Organisations have been acquiring IT Equipments enabling the vision of Digital India revolution in the state and as such timely maintenance of these equipments is very much essential after the expiry of warranty period. As such non-functioning of any IT infrastructure, affecting the day-to-day business processes of that organisation.
2. To address this issue, Department of Information Technology, Government of Goa has identified M/s. ITG as State Designated Agency (SDA) for executing the AMC of IT infrastructure for all Government Organisation. The guidelines may be downloaded from the state portal of Government of Goa i.e. <https://goa.gov.in>
3. In order to facilitate this, M/s. ITG after following codal formalities has made an effort to carry out empanelment of vendors for AMC of ICT & Networking Equipments to various Government departments & Organizations in the State of Goa for two years validity wef 09.01.2023 to 08.01.2025. ITG reserves right to renew, extend or cancel the appointment of empanelment based on their performance.
4. To avail this facility Government departments & Organizations are requested to submit the requisition form (Annexure I) with complete details and the same is required to be submitted to the office of ITG in order to carry out the preliminary inspections. Based on preliminary inspection report, the estimated costs with respect to the AMC & repair (if any) are submitted to Client Organisation for their perusal & approval.
5. The Vendors empanelled by ITG for providing AMC support & service as per the tender i.e. ITG-IT/0918/ RC-AMC /2022 is listed below: -

1	M/s A.S. ENTERPRISES
2	M/s Azonic Tech Solutions
3	M/s Centaur Computer Technology Pvt Ltd
4	M/s DIGISERVE



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5	M/s Globus Informatics India Private Limited
6	M/s Goa Tech Services
7	M/s GURU TRADERS
8	M/s J. P. Computer Services Pvt Ltd
9	M/s Nupur Technologies Pvt. Ltd.
10	M/s PC Station
11	M/s Perfect systems and services
12	M/s Power Resources
13	M/s Ramnet Solutions
14	M/s United Telecoms LTD.

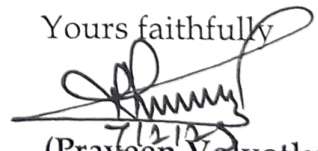
6. For further assistance and information visit website at <https://infotech.goa.gov.in> or please feel free to consult ITG Officials as indicated below:

Name & Designation	Phone and E-mail ID
Mr. Pankaj Chavan, Asst. Manager(H/W)	Mob: 8007194590 / 9881740605 Email ID: pankaj.chavan@nic.in
Mr. Piyush Patil, Tech Asst.(IT)	Mob: 8378995572 Email ID: piyush.patil@itcgl.in

7. In view of the above, all Government Departments/ Corporations/ Autonomous Bodies and other entities can avail this facility of AMC of ICT & Networking Equipments directly from M/s ITG.

Thanking you.

Yours faithfully


(Praveen Volvotkar)

Managing Director

To,

- PA to all the Secretaries
- All the Head of the Departments/Corporations/ Autonomous Bodies

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